## An Introduction to Decision Theory

## Introduction

A branch of statistics called statistical decision theory has developed rapidly since the early 1950s. The term Bayesian statistics is also used to indicate this branch of statistics. As the name implies, the focus is on the process of making decisions and explicitly includes the payoffs that may result. In contrast, classical statistics focuses on estimating a parameter, such as the population mean, constructing a confidence interval, or conducting a hypothesis test. Classical statistics does not address the financial consequences.

Statistical decision theory is concerned with determining which decision, from a set of possible alternatives, is optimal for a particular set of conditions. Consider the following examples of decision-theory problems.

- Ford Motor Company must decide whether to purchase assembled door locks for the new model Ford truck or to manufacture and assemble the parts at one of their plants. If sales of the truck continue to increase, it will be more profitable to manufacture and assemble the parts. If sales level off or decline, it will be more profitable to purchase the door locks assembled. Which decision should be made?
- GAP developed a new line of jackets that are very popular in cold weather regions. They would like to purchase commercial television time during the upcoming Grey Cup football final. If both teams that play in the game are from warm parts of the country, they estimate that only a small proportion of the viewers will be interested in the jackets. However, a match-up between two teams who come from cold climates would reach a large proportion of viewers who wear jackets. What decision should they make?
- General Electric is considering three options regarding the prices of stereos for next year. GE could (1) raise the prices 5 percent, (2) raise the prices 2.5 percent, or (3) leave the prices as they are. The final decision will be based on sales estimates and on GE's knowledge of what other stereo manufacturers might do.

In each of these cases the decision is characterized by several alternative courses of action and several factors not under the control of the decision maker. For example, Banana Republic has no control over which teams reach the final. These cases characterize the nature of decision making. Possible decision alternatives can be listed, possible future events determined, and even probabilities established, but the decisions are made in the face of uncertainty.

## LEARNING OBJECTIVES

When you have completed this chapter, you will be able to:

1Define the terms state of nature, event, decision alternative, and payoff.

2
Organize information , in a payoff table or a decision tree. <br> Find the expected payoff of a decision alternative.}

4 Compute opportunity loss and expected opportunity loss.

> 5
> Assess the expected value of information.

## Elements of a Decision

There are three components to any decision: (1) the choices available, or alternatives; (2) the states of nature, which are not under the control of the decision maker; and (3) the payoffs. These concepts will be explained in the following paragraphs.

The alternatives, or acts, are the choices available to the decision maker. Ford can decide to manufacture and assemble the door locks at one of their plants, or they can decide to purchase them. To simplify our presentation, we assume the decision maker can select from a rather small number of outcomes. With the help of computers, however, the decision alternatives can be expanded to a large number of possibilities.

The states of nature are the uncontrollable future events. The state of nature that actually happens is outside the control of the decision maker. Ford does not know whether demand will remain high for the new model truck. GAP cannot determine whether warmweather or cold-weather teams will play in the NCAA basketball final.

A payoff is needed to compare each combination of decision alternative and state of nature. Ford may estimate that if they assemble door locks at one of their plants and the demand for the new model trucks is low, the payoff will be $\$ 40000$. Conversely, if they purchase the door locks assembled and the demand is high, the payoff is estimated to be \$22000.

The main elements of the decision under conditions of uncertainty are identified schematically:


In many cases we can make better decisions if we establish probabilities for the states of nature. These probabilities may be based on historical data or subjective estimates. Ford may estimate the probability of continued high demand as .70. GE may estimate the probability to be .25 that Sears and other manufacturers will raise the prices of their stereos.

## A Case Involving Decision Making under Conditions of Uncertainty

At the outset it should be emphasized that this case description includes only the fundamental concepts found in decision-making. The purpose of examining the case is to explain the logical procedure followed. In many cases there are other variables to consider.

The first step is to set up a payoff table.

## Payoff Table

Bob Hill, a small investor, has $\$ 1100$ to invest. He has studied several common stocks and narrowed his choices to three, namely, Kayser Chemicals, Rim Homes, and Texas Electronics. He estimated that if his $\$ 1100$ were invested in Kayser Chemicals and a strong bull market developed by the end of the year (that is, stock prices increased drastically), the value of his Kayser stock would more than double, to $\$ 2400$. However, if there were a bear market (i.e., stock prices declined), the value of his Kayser stock could conceivably drop to
$\$ 1000$ by the end of the year. His predictions regarding the value of his $\$ 1100$ investment for the three stocks for a bull market and for a bear market are shown in Table 17-1. This table is a payoff table.

TABLE 17-1 Payoff Table for Three Common Stocks under Two Market Conditions

|  | Bull Market, | Bear Market, |
| :--- | :---: | :---: |
| Purchase | $\boldsymbol{S}_{1}$ | $\boldsymbol{S}_{\mathbf{2}}$ |
| Kayser Chemicals $\left(A_{1}\right)$ | $\$ 2400$ | $\$ 1000$ |
| Rim Homes $\left(A_{2}\right)$ | 2200 | 1100 |
| Texas Electronics $\left(A_{3}\right)$ | 1900 | 1150 |

The various choices are called the decision alternatives or the acts. There are three in this situation. Let $A_{1}$ be the purchase of Kayser Chemicals, $A_{2}$ the purchase of Rim Homes, and $A_{3}$ the purchase of Texas Electronics. Whether the market turns out to be bear or bull is not under the control of Bob Hill. These uncontrolled future events are the states of nature. Let the bull market be represented by $S_{1}$ and the bear market by $S_{2}$.

## Expected Payoff

If the payoff table were the only information available, the investor might take a conservative action and buy Texas Electronics in order to be assured of at least $\$ 1150$ at the end of the year (a slight profit). A speculative venture, however, might be to buy Kayser Chemicals, with the possibility of more than doubling the $\$ 1100$ investment.

Any decision regarding the purchase of one of the three common stocks made solely on the information in the payoff table would ignore the valuable historical records kept by Moody's, Value Line, and other investment services relative to stock price movements over a long period. A study of these records, for example, revealed that during the past 10 years stock market prices increased six times and declined only four times. Thus, it can be said that the probability of a market rise is .60 and the probability of a market decline is .40 .

Assuming these historical frequencies are somewhat typical, we see that the payoff table and the probability estimates (. 60 and .40) can be combined to arrive at the expected payoff of buying each of the three stocks. Expected payoff is also called expected monetary value, shortened to EMV. It can also be described as the mean payoff. The calculations needed to arrive at the expected payoff for the act of purchasing Kayser Chemicals are shown in Table 17-2.

TABLE 17-2 Expected Payoff for the Act of Buying Kayser Chemicals, EMV ( $A_{1}$ )

| State of Nature | Payoff | Probability of <br> State of Nature | Expected <br> Value |
| :--- | ---: | :---: | :---: |
| Market rise, $S_{1}$ | $\$ 2400$ | .60 | $\$ 1440$ |
| Market decline, $S_{2}$ | 1000 | .40 | $\frac{400}{}$ |

To explain one expected monetary value calculation, note that if the investor had purchased Kayser Chemicals and the market prices declined, the value of the stock would be only \$1000 at the end of the year (from Table 17-1). Past experience, however, revealed that this event (a market decline) occurred only 40 percent of the time. In the long run, therefore, a market decline would contribute $\$ 400$ to the total expected payoff from the stock, found by $\$ 1000 \times .40$. Adding the $\$ 400$ to the $\$ 1440$ expected under rising market conditions gives $\$ 1840$, the "expected" payoff in the long run.

These calculations are summarized as follows.
where:
$\operatorname{EMV}\left(A_{i}\right)$ refers to the expected monetary value of decision alternative $i$. There may be many decisions possible. We will let 1 stand for the first decision, 2 for the second, and so on. The lower-case letter i represents the entire set of decisions.
$P\left(S_{j}\right)$ refers to the probability of the states of nature. There can be an unlimited number, so we will let $j$ represent this possible outcome.
$V\left(A_{i}, S_{j}\right)$ refers to the value of the payoffs. Note that each payoff is the result of a combination of a decision alternative and a state of nature.
$\operatorname{EMV}\left(A_{1}\right)$, the expected monetary value for the decision alternative of purchasing Kayser Chemicals stock, is computed by:

$$
\begin{aligned}
\operatorname{EMV}\left(A_{1}\right) & =P\left(S_{1}\right) \times V\left(A_{1}, S_{1}\right)+P\left(S_{2}\right) \times V\left(A_{1}, S_{2}\right) \\
& =.60(\$ 2400)+.40(\$ 1000)=\$ 1840
\end{aligned}
$$

Purchasing Kayser Chemicals stock is only one possible choice. The expected payoffs for the acts of buying Kayser Chemicals, Rim Homes, and Texas Electronics are given in Table 17-3.

TABLE 17-3 Expected Payoffs for Three Stocks

| Purchase | Expected <br> Payoff (\$) |
| :--- | :---: |
| Kayser Chemicals | 1840 |
| Rim Homes | 1760 |
| Texas Electronics | 1600 |

An analysis of the expected payoffs in Table 17-3 indicates that purchasing Kayser Chemicals would yield the greatest expected profit. This outcome is based on (1) the investor's estimated future value of the stocks and (2) historical experience with respect to the rise and decline of stock prices. It should be emphasized that although purchasing Kayser stock represents the best action under the expected-value criterion, the investor still might decide to buy Texas Electronics stock in order to minimize the risk of losing some of the $\$ 1100$ investment.

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Self-Review 17-1 Verify the conclusion, shown in Table 17-3, that the expected payoff for the act of purchasing
Rim Homes stock is $1760.
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## Exercises

1. The following payoff table was developed. Let $P\left(S_{1}\right)=.30, P\left(S_{2}\right)=.50$, and $P\left(S_{3}\right)=.20$. Compute the expected monetary value for each of the alternatives. What decision would you recommend?

|  | State of Nature (\$) |  |  |
| :---: | :---: | ---: | ---: |
| Alternative | $\boldsymbol{S}_{\mathbf{1}}$ | $\boldsymbol{S}_{\mathbf{2}}$ | $\boldsymbol{S}_{\mathbf{3}}$ |
| $A_{1}$ | 50 | 70 | 100 |
| $A_{2}$ | 90 | 40 | 80 |
| $A_{3}$ | 70 | 60 | 90 |

2. The Wilhelms Cola Company plans to market a new pineapple-flavoured cola this summer. The decision is whether to package the cola in returnable or in no-return bottles. Currently, the provincial legislature is considering eliminating no-return bottles. Tybo Wilhelms, president of Wilhelms Cola Company, has discussed the problem with his government representative and established the probability to be .70 that no-return bottles will be eliminated. The following table shows the estimated monthly profits (in thousands of dollars) if the pineapple cola is bottled in returnable versus no-return bottles. Of course, if the law is passed and the decision is to bottle the cola in no-return bottles, all profits would be from out-of-province sales. Compute the expected profit for both bottling decisions. Which decision do you recommend?

|  | Law Is <br> Passed (\$ thousands), <br> $\boldsymbol{S}_{\mathbf{1}}$ | Law Is Not <br> Passed (\$ thousands), <br> $\boldsymbol{S}_{\mathbf{2}}$ |
| :--- | :---: | :---: |
| Alternative | 80 | 40 |
| Returnable bottle | 25 | 60 |
| No-return bottle |  |  |

## Opportunity Loss

Another method to analyze a decision regarding which common stock to purchase is to determine the profit that might be lost because the state of nature (the market behavior) was not known at the time the investor bought the stock. This potential loss is called opportunity loss or regret. To illustrate, suppose the investor had purchased the common stock of Rim Homes, and a bull market developed. Further, suppose the value of his Rim Homes stock increased from $\$ 1100$ to $\$ 2200$, as anticipated. But had the investor bought Kayser Chemicals stock and market values increased, the value of his Kayser stock would be $\$ 2400$ (from Table 17-1). Thus, the investor missed making an extra profit of \$200 by buying Rim Homes instead of Kayser Chemicals. To put it another way, the $\$ 200$ represents the opportunity loss for not knowing the correct state of nature. If market prices did increase, the investor would have regretted buying Rim Homes. However, had the investor bought Kayser Chemicals and market prices increased, he would have had no regret, that is, no opportunity loss.

The opportunity losses corresponding to this example are given in Table 17-4. Each amount is the outcome (opportunity loss) of a particular combination of acts and a state of nature, that is, stock purchase and market reaction.

Notice that the stock of Kayser Chemicals would be a good investment choice in a rising (bull) market, Texas Electronics would be the best buy in a declining (bear) market, and Rim Homes is somewhat of a compromise.

TABLE 17-4 Opportunity Losses for Various Combinations of Stock Purchase and Market Movement

|  | Opportunity Loss (\$) |  |
| :--- | :---: | :---: |
| Purchase | Market Rise | Market Decline |
| Kayser Chemicals | 0 | 150 |
| Rim Homes | 200 | 50 |
| Texas Electronics | 500 | 0 |

Self-Review 17-2 Refer to Table 17-4. Verify that the opportunity loss for:

(a) Rim Homes given a market decline is $\$ 50$.
(b) Texas Electronics given a market rise is $\$ 500$.

## Exercises

3. Refer to Exercise 1. Develop an opportunity loss table. Determine the opportunity loss for each decision.
4. Refer to Exercise 2, involving the Wilhelms Cola Company. Develop an opportunity loss table, and determine the opportunity loss for each decision.

## Expected Opportunity Loss

The opportunity losses in Table 17-4 again ignore the historical experience of market movements. Recall that the probability of a market rise is .60 and that of a market decline .40. These probabilities and the opportunity losses can be combined to determine the expected opportunity loss. These calculations are shown in Table 17-5 for the decision to purchase Rim Homes. The expected opportunity loss is $\$ 140$.

Interpreting, the expected opportunity loss of $\$ 140$ means that, in the long run, the investor would lose the opportunity to make an additional profit of $\$ 140$ if he decided to buy Rim Homes stock. This expected loss would be incurred because the investor was unable to accurately predict the trend of the stock market. In a bull market, he could earn an additional $\$ 200$ by purchasing the common stock of Kayser Chemicals, but in a bear market an investor could earn an additional $\$ 50$ by buying Texas Electronics stock. When weighted by the probability of the event, the expected opportunity loss is $\$ 140$.

TABLE 17-5 Expected Opportunity Loss for the Act of Buying Rim Homes Stock

|  | Opportunity <br> Loss (\$) | Probability <br> of State of <br> Nature | Expected <br> Opportunity <br> Loss (\$) |
| :--- | :---: | :---: | :---: |
| Market rise, $S_{1}$ | 200 | .60 | 120 |
| Market decline, $S_{2}$ | 50 | .40 | $\underline{20}$ |

These calculations are summarized as follows:

$$
\text { EXPECTED OPPORTUNITY LOSS } \quad \operatorname{EOL}\left(A_{i}\right)=\Sigma\left[P\left(S_{j}\right) \times R\left(A_{i}, S_{j}\right)\right] \quad[17-2]
$$

where:
$\operatorname{EOL}\left(A_{i}\right)$ refers to the expected opportunity loss for a particular decision alternative.
$P\left(S_{j}\right)$ refers to the probability associated with the states of nature $j$.
$R\left(A_{i}, S_{j}\right)$ refers to the regret or loss for a particular combination of a state of nature and a decision alternative.
$\operatorname{EOL}\left(A_{2}\right)$, the regret, or expected opportunity loss, for selecting Rim Homes, is computed as follows:

$$
\begin{aligned}
\operatorname{EOL}\left(A_{2}\right) & =P\left(S_{1}\right) \times R\left(A_{2}, S_{1}\right)+P\left(S_{2}\right) \times R\left(A_{2}, S_{2}\right) \\
& =.60(\$ 200)+.40(\$ 50)=\$ 140
\end{aligned}
$$

The expected opportunity losses for the three decision alternatives are given in Table 17-6. The lowest expected opportunity loss is $\$ 60$, meaning that the investor would experience the least regret on average if he purchased Kayser Chemicals.

TABLE 17-6 Expected Opportunity Losses for the Three Stocks

|  | Expected <br> Opportunity <br> Loss (\$) |
| :--- | :---: |
| Purchase | 60 |
| Kayser Chemicals | 140 |
| Rim Homes | 300 |
| Texas Electronics |  |

Incidentally, note that the decision to purchase Kayser Chemicals stock because it offers the lowest expected opportunity loss reinforces the decision made previously, that Kayser stock would ultimately result in the highest expected payoff (\$1840). These two approaches (lowest expected opportunity loss and highest expected payoff) will always lead to the same decision concerning which course of action to follow.


## Exercises

5. Refer to Exercises 1 and 3. Compute the expected opportunity losses.
6. Refer to Exercises 2 and 4. Compute the expected opportunity losses.

## Maximin, Maximax, and Minimax Regret Strategies

Several financial advisors consider the purchase of Kayser Chemicals stock too risky. They note that the payoff might not be $\$ 1840$, but only $\$ 1000$ (from Table 17-1). Arguing that the stock market is too unpredictable, they urge the investor to take a more conservative

Maximin strategy

Maximax strategy

Minimax strategy

How much is "perfect" information worth? position and buy Texas Electronics. This is called a maximin strategy: it maximizes the minimum gain. Based on the payoff table (Table 17-1), they reason that the investor would be assured of at least a $\$ 1150$ return, that is, a small profit. Those who subscribe to this somewhat pessimistic strategy are sometimes called maximiners.

At the other extreme are the optimistic maximaxers, who would select the stock that maximizes the maximum gain. If their maximax strategy were followed, the investor would purchase Kayser Chemicals stock. These optimists stress that there is a possibility of selling the stock in the future for $\$ 2400$ instead of only $\$ 1150$, as advocated by the maximiners.

Another strategy is the minimax regret strategy. Advisors advocating this approach would scan the opportunity losses in Table 17-4 and select the stock that minimizes the maximum regret. In this example it would be Kayser Chemicals stock, with a maximum opportunity loss of $\$ 150$. Recall that you wish to avoid opportunity losses! The maximum regrets were $\$ 200$ for Rim Homes and $\$ 500$ for Texas Electronics.

## Value of Perfect Information

Before deciding on a stock, the investor might want to consider ways of predicting the movement of the stock market. If he knew precisely what the market would do, he could maximize profit by always purchasing the correct stock. The question is: What is this advance information worth? The dollar value of this information is called the expected value of perfect information, written EVPI. In this example, it would mean that Bob Hill knew beforehand whether the stock market would rise or decline in the near future.

An acquaintance who is an analyst with a large brokerage firm said that he would be willing to supply Bob with information that he might find valuable in predicting market rises and declines. Of course, there would be a fee, as yet undetermined, for this information, regardless of whether the investor used it. What is the maximum amount that Bob should pay for this special service? $\$ 10$ ? $\$ 100$ ? $\$ 500$ ?

The value of the information from the analyst is, in essence, the expected value of perfect information, because the investor would then be assured of buying the most profitable stock.

VALUE OF PERFECT INFORMATION The difference between the maximum payoff under conditions of certainty and the maximum payoff under uncertainty.

In this example it is the difference between the maximum value of the stock at the end of the year under conditions of certainty and the value associated with the optimum decision using the expected-value criterion.

From a practical standpoint, the maximum expected value under conditions of certainty means that the investor would buy Kayser Chemicals if a market rise were predicted and Texas Electronics if a market decline were imminent. The expected payoff under conditions of certainty is $\$ 1900$. (See Table 17-7.)

TABLE 17-7 Calculations for the Expected Payoff under Conditions of Certainty

|  |  | Probability <br> of State of <br> Nature | Expected <br> Payoff (\$) |
| :--- | :---: | :---: | :---: |
| Market rise, $S_{1}$ | 2400 | .60 | 1440 |
| Market decline, $S_{2}$ | 1150 | .40 | $\frac{460}{1900}$ |

Recall that if the actual behavior of the stock market were unknown (conditions of uncertainty), the stock to buy would be Kayser Chemicals; its expected value at the end of the period was computed to be $\$ 1840$ (from Table 17-3). The value of perfect information is, therefore, \$60, found by:
$\$ 1900$ Expected value of stock purchased under conditions of certainty
-1840 Expected value of purchase (Kayser) under conditions of uncertainty
$\$ 60$ Expected value of perfect information

In general, the expected value of perfect information is computed as follows:

EVPI $=$ Expected value under conditions of certainty

- Optimal decision under conditions of uncertainty

It would be worth up to $\$ 60$ for the information the stock analyst might supply. In essence, the analyst would be "guaranteeing" a selling price on average of $\$ 1900$, and if the analyst asked $\$ 40$ for the information, the investor would be assured of a $\$ 1860$ payoff, found by $\$ 1900-\$ 40$. Thus, it would be worthwhile for the investor to agree to this fee $(\$ 40)$ because the expected outcome (\$1860) would be greater than the expected value under conditions of uncertainty (\$1840). However, if his acquaintance wanted a fee of \$100 for the service, the investor would realize only $\$ 1800$ on average, found by $\$ 1900-\$ 100$. Logically, the service would not be worth $\$ 100$, because the investor could expect $\$ 1840$ on average without agreeing to this financial arrangement. Notice that the expected value of perfect information (\$60) is the same as the minimum of the expected regrets (Table 17-6). That is not an accident.

The output for the investment example using the Excel system is shown below. The expected payoff and the expected opportunity loss are the same as reported in Table 17-3 and Table 17-6. The calculations in the preceding investment example were kept at a minimum to emphasize the new terms and the decision-making procedures. When the number of decision alternatives and the number of states of nature become large, a computer package or spreadsheet is recommended.

|  | Payoff table (\$) |  |  |  | Opportunity Loss (\$) |  |  |  |
| :--- | ---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Bull | Bear | Expected |  |  | Bull | Bear | Expected |
| Kayser Chemicals | 2400 | 1000 | 1840 |  | 0 | 150 | 60 |  |
| Rim Homes | 2200 | 1100 | 1760 |  | 200 | 50 | 140 |  |
| Texas Electronics | 1900 | 1150 | 1600 |  | 500 | 0 | 300 |  |

Expected payoffs are not highly sensitive.

## Sensitivity Analysis

In the foregoing stock selection situation, the set of probabilities applied to the payoff values was derived from historical experience with similar market conditions. Objections may be voiced, however, that future market behaviour may be different from past experiences. Despite these differences, the rankings of the decision alternatives are frequently not highly sensitive to changes within a plausible range. As an example, suppose the investor's brother believes that instead of a 60 percent chance of a market rise and a 40 percent chance of a decline, the reverse is true-that is, there is a . 40 probability that the stock market will rise and a . 60 probability of a decline. Further, the investor's cousin thinks the probability of a market rise is .50 and that of a decline is .50 . A comparison of the original expected payoffs (left column), the expected payoffs for the set of probabilities suggested by the investor's brother (center column), and those cited by the cousin (right column) is shown in Table 17-8. The decision is the same in all three cases-purchase Kayser Chemicals.

TABLE 17-8 Expected Payoffs for Three Sets of Probabilities

|  | Expected Payoffs |  |  |
| :--- | :---: | :---: | :---: |
|  | Historical Experience <br> (probability of .60 <br> rise, .40 decline) $\mathbf{( \$ )}$ | Brother's Estimate <br> (probability of $\mathbf{4 0}$ <br> rise, .60 decline) $\mathbf{( \$ )}$ | Cousin's Estimate <br> (probability of .50 <br> rise, .50 decline) (\$) |
| Purchase | 1840 | 1560 | 1700 |
| Kayser Chemicals | 1760 | 1540 | 1650 |
| Rim Homes | 1600 | 1450 | 1525 |
| Texas Electronics |  |  |  |

Referring to Table 17-8, verify that:
(a) The expected payoff for Texas Electronics for the brother's set of probabilities is $\$ 1450$.
(b) The expected payoff for Kayser Chemicals for the cousin's set of probabilities is $\$ 1700$.

A comparison of the three sets of expected payoffs in Table 17-8 reveals the best alternative would still be to purchase Kayser Chemicals. As might be expected, there are some differences in the expected future values for each of the three stocks.

If there are drastic changes in the assigned probabilities, the expected values and the optimal decision may change. As an example, suppose the prognostication for a market rise was .20 and for a market decline .80. The expected payoffs would be as shown in Table $17-9$. In the long run, the best alternative would be to buy Rim Homes stock. Thus, sensitivity analysis lets you see how accurate the probability estimates need to be in order to feel comfortable with your choice.

TABLE 17-9 Expected Values for Purchasing the Three Stocks

| Purchase | Expected <br> Payoff (\$) |
| :--- | :---: |
| Kayser Chemicals | 1280 |
| Rim Homes | 1320 |
| Texas Electronics | 1300 |

Self-Review 17-5


Is there any choice of probabilities for which the best alternative would be to purchase Texas Electronics stock? (Hint: This can be arrived at algebraically or using a trial-and-error method. Try a somewhat extreme probability for a market rise.)

Decision tree: A picture of all possible outcomes

## Exercises

7. Refer to Exercises 1, 3, and 5. Compute the expected value of perfect information.
8. Refer to Exercises 2, 4, and 6. Compute the expected value of perfect information.
9. Refer to Exercise 1. Revise the probabilities as follows: $P\left(S_{1}\right)=.50, P\left(S_{2}\right)=.20$, and $P\left(S_{3}\right)=.30$. Does this change the decision?
10. Refer to Exercise 2. Reverse the probabilities; that is, let $P\left(S_{1}\right)=.30$ and $P\left(S_{2}\right)=.70$. Does this alter your decision?

## DecisionTrees

An analytic tool introduced in Chapter 5 that is also useful for studying a decision situation is a decision tree. Basically, it is a picture of all the possible courses of action and the consequent possible outcomes. A box is used to indicate the point at which a decision must be made, and the branches going out from the box indicate the alternatives under consideration. Referring to Chart 17-1, on the left is the box with three branches radiating from it, representing the acts of purchasing Kayser Chemicals, Rim Homes, or Texas Electronics.

Decision tree shows
Kayser Chemicals best buy


CHART 17-1 Decision Tree for the Investor's Decision
The three nodes, or circles, numbered 1, 2, and 3, represent the expected payoff of each of the three stocks. The branches going out to the right of the nodes show the chance events (market rise or decline) and their corresponding probabilities in parentheses. The numbers at the extreme ends of the branches are the estimated future values of ending the decision process at those points. This is sometimes called the conditional payoff to denote that the payoff depends on a particular choice of action and a particular chance outcome. Thus, if the investor purchased Rim Homes stock and the market rose, the conditional value of the stock would be $\$ 2200$.

After the decision tree has been constructed, the best decision strategy can be found by what is termed backward induction. For example, suppose the investor is considering the act of purchasing Texas Electronics. Starting at the lower right in Chart 17-1 with the anticipated payoff given a market rise (\$1900) versus a market decline (\$1150) and going backward (moving left), the appropriate probabilities are applied to give the expected payoff of $\$ 1600$ [found by $.60(\$ 1900)+.40(\$ 1150)$ ]. The investor would mark the expected value of $\$ 1600$ above circled node 3 as shown in Chart 17-1. Similarly, the investor would determine the expected values for Rim Homes and Kayser Chemicals.

Assuming the investor wants to maximize the expected value of his stock purchase, $\$ 1840$ would be preferred over $\$ 1760$ or $\$ 1600$. Continuing to the left toward the box, the investor would draw a double bar across branches representing the two alternatives he rejected (numbers 2 and 3, representing Rim Homes and Texas Electronics). The unmarked branch that leads to the box is clearly the best action to follow, namely, buy Kayser Chemicals stock.

The expected value under conditions of certainty can also be portrayed via a decision tree analysis (see Chart 17-2). Recall that under conditions of certainty the investor would know before the stock is purchased whether the stock market will rise or decline. Hence, he would purchase Kayser Chemicals in a rising market and Texas Electronics in a falling market, and the expected payoff would be $\$ 1900$. Again, backward induction would be used to arrive at the expected payoff of $\$ 1900$.

The monetary difference based on perfect information in Chart 17-2 and the decision based on imperfect information in Chart $17-1$ is $\$ 60$, found by $\$ 1900-\$ 1840$. Recall that the $\$ 60$ is the value of perfect information.

If perfect information is available: Buy Kayser in rising market; buy Texas in declining market


CHART 17-2 Decision Tree Given Perfect Information

Decision tree analysis provides an alternative way to perform the calculations presented earlier in the chapter. Some managers find these graphic sketches help them in following the decision logic.

## Chapter Outline

I. Statistical decision theory is concerned with making decisions from a set of alternatives.
A. The various courses of action are called the acts or alternatives.
B. The uncontrollable future events are called the states of nature. Probabilities are usually assigned to the states of nature.
C. The consequence of a particular decision alternative and state of nature is called the payoff.
D. All possible combinations of decision alternatives and states of nature result in a payoff table.
II. There are several criteria for selecting the best decision alternative.
A. In the expected monetary value (EMV) criterion, the expected value for each decision alternative is computed, and the optimal one (largest if profits, smallest if cost) is selected.
B. An opportunity loss table can be developed.

1. An opportunity loss table is constructed by taking the difference between the optimal decision for each state of nature and the other decision alternatives.
2. The difference between the optimal decision and any other decision is the opportunity loss or regret due to making a decision other than the optimum.
3. The expected opportunity loss $(\mathrm{EOL})$ is similar to the expected monetary value. The opportunity loss is combined with the probabilities of the various states of nature for each decision alternative to determine the expected opportunity loss.
C. The strategy of maximizing the minimum gain is referred to as maximin.
D. The strategy of maximizing the maximum gain is called maximax.
E. The strategy that minimizes the maximum regret is designated minimax regret.
III. The expected value of perfect information (EVPI) is the difference between the best expected payoff under certainty and the best expected payoff under uncertainty.
IV. Sensitivity analysis examines the effects of various probabilities for the states of nature on the expected values.
V. Decision trees are useful for structuring the various alternatives. They present a picture of the various courses of action and the possible states of nature.

## Chapter Exercises

11. The Twenge Manufacturing Company is considering introducing two new products. The company can add both to the current line, neither, or just one of the two. The success of these products depends on the general economy and on consumers' reactions to the products. These reactions can be summarized as "good," $P\left(S_{1}\right)=.30$; "fair," $P\left(S_{2}\right)=.50$; or "poor," $P\left(S_{3}\right)=.20$. The company's revenues, in thousands of dollars, are estimated in the following payoff table.

|  | State of Nature (\$ thousands) |  |  |
| :--- | ---: | ---: | ---: |
| Decision | $\boldsymbol{S}_{\mathbf{1}}$ | $\boldsymbol{S}_{\mathbf{2}}$ | $\boldsymbol{S}_{\mathbf{3}}$ |
| Neither | 0 | 0 | 0 |
| Product 1 only | 125 | 65 | 30 |
| Product 2 only | 105 | 60 | 30 |
| Both | 220 | 110 | 40 |

a. Compute the expected monetary value for each decision.
b. What decision would you recommend?
c. Develop an opportunity loss table.
d. Compute the expected opportunity loss for each decision.
e. Compute the expected value of perfect information.
12. A financial executive lives in Ottawa but frequently must travel to Toronto. She can go to Toronto by car, train, or plane. The cost for a plane ticket from Ottawa to Toronto is $\$ 285$, and it is estimated that the trip takes 65 minutes in good weather and 70 minutes in bad weather. The cost for a train ticket is $\$ 190$, and the trip takes four hours in good weather and 4 hours, 10 minutes in bad weather. The cost to drive her own car from Ottawa to Toronto is $\$ 70$, and this trip takes four hours in good weather and five in bad weather. The executive places a value of $\$ 75$ per hour on her time. The weather forecast is for a 60 percent chance of bad weather tomorrow.

What decision would you recommend? (Hint: Set up a payoff table, and remember that you want to minimize costs.) What is the expected value of perfect information?
13. The Thomas Manufacturing Company has $\$ 100000$ available to invest. Doctor Thomas, the president and CEO of the company, would like to either expand his production, invest the money in stocks, or purchase a certificate of deposit from the bank. Of course, the unknown is whether the economy will continue at a high level or there will be a recession. He estimates the likelihood of a recession at .20 . Whether there is a recession or not, the certificate of deposit will result in a gain of 6 percent. If there is a recession, he predicts a 10 percent loss if he expands his production and a 5 percent loss if he invests in stocks. If there is not a recession, an expansion of production will result in a 15 percent gain, and stock investment will produce a 12 percent gain.
a. What decision should he make if he uses the maximin strategy?
b. What decision should Doctor Thomas make if the maximax strategy is used?
c. What decision would be made if he uses the expected-monetary-value criterion?
d. What is the expected value of perfect information?
14. The quality-assurance department at Malcomb Products must either inspect each part in a lot or not inspect any of the parts. That is, there are two decision alternatives: inspect all the parts or inspect none of the parts. The proportion of parts defectivse in the lot, $S_{j}$, is known from historical data to assume the following probability distribution.

| State of <br> Nature, <br> $\boldsymbol{S}_{\boldsymbol{j}}$ | Probability, <br> $\boldsymbol{P}\left(\boldsymbol{S}_{\boldsymbol{j}}\right)$ |
| :---: | :---: |
| .02 | .70 |
| .04 | .20 |
| .06 | .10 |

For the decision not to inspect any parts, the cost of quality is $C=N S_{j} K$. For inspecting all the items in the lot, it is $C=N k$, where:

$$
\begin{aligned}
& N=20 \text { (lot size) } \\
& K=\$ 18.00 \text { (the cost of finding a defect) } \\
& k=\$ 0.50 \text { (the cost of sampling one item) }
\end{aligned}
$$

a. Develop a payoff table.
b. What decision should be made if the expected-value criterion is used?
c. What is the expected value of perfect information?
15. Dude Ranches Incorporated was founded on the idea that many families do not have a sufficient amount of vacation time to drive to the dude ranches in the Rocky Mountain area for their vacations. Various surveys indicated, however, that there was a considerable interest in this type of family vacation, which includes horseback riding, cattle drives, swimming, fishing, and the like. Dude Ranches Incorporated bought a large farm near several eastern cities and constructed a lake, a swimming pool, and other facilities. However, to build a number of family cottages on the ranch would have required a considerable investment. Further, they reasoned that most of this investment would be lost should the ranch-farm complex be a financial failure. Instead, they decided to enter into an agreement with the Mobile Homes Manufacturing Company to supply a very attractive authentic ranch-type mobile home. Mobile Homes agreed to deliver a mobile home on Saturday for $\$ 300$ a week Mobile Homes must know early Saturday morning how many mobile homes Dude Ranches Incorporated wants for the forthcoming week. They have other customers to supply and can only deliver the homes on Saturday. This presents a problem. Dude Ranches will have some reservations by Saturday, but indications are that many families do not make them. Instead, they prefer to examine the facilities before making a decision. An analysis of the various costs involved indicated that \$350 a week should be charged for a ranch home, including all privileges. The basic problem is how many mobile ranch homes to order from Mobile Homes each week. Should Dude Ranches Incorporated order 10 (considered the minimum), $11,12,13$, or 14 (considered the maximum)?

Any decision made solely on the information in the payoff table would ignore, however, the valuable experience that Dude Ranches Incorporated has acquired in the past four years (about 200 weeks) actually operating a dude ranch. Their records showed that they always had nine advance reservations. Also, they never had a demand for 15 or more cottages. The occupancy of 10, 11, 12, 13 , or 14 ranch cottages, in part, represented families who drove in and inspected the facilities before renting. A frequency distribution showing the number of weeks in which $10,11, \ldots, 14$ ranch cottages were rented during the 200-week period is found in the following table.

| Number of <br> Cottages <br> Rented | Number of <br> Weeks |
| :---: | :---: |
| 10 | 26 |
| 11 | 50 |
| 12 | 60 |
| 13 | 44 |
| 14 | $\underline{20}$ |
|  | $\mathbf{2 0 0}$ |

a. Construct a payoff table.
b. Determine the expected payoffs, and arrive at a decision.
c. Set up an opportunity loss table.
d. Compute the expected opportunity losses, and arrive at a decision.
e. Determine the value of perfect information.
16. The proprietor of the newly built Ski and Swim Lodge has been considering purchasing or leasing several snowmobiles for the use of guests. The owner found that other financial obligations made it impossible to purchase the machines. Snowmobiles Incorporated (SI) will lease a machine for \$20 a week, including any needed maintenance. According to SI , the usual rental charge to the guests of the lodge is $\$ 25$ a week. Gasoline and oil are extra. Snowmobiles Incorporated only leases a machine for the full season. The proprietor of Ski and Swim, knowing that leasing an excessive number of snowmobiles might cause a net loss for the lodge, investigated the records of other resort owners. The combined experience at several other lodges was found to be:

| Number of <br> Snowmobiles <br> Demanded <br> by Guests | Number of <br> Weeks |
| :---: | :---: |
| 7 | 10 |
| 8 | 25 |
| 9 | 45 |
| 10 | 20 |

a. Design a payoff table.
b. Compute the expected profits for leasing 7, 8, 9, and 10 snowmobiles based on the cost of leasing of $\$ 20$, the rental charge of $\$ 25$, and the experience of other lodges.
c. Which alternative is the most profitable?
d. Design an opportunity loss table.
e. Find the expected opportunity losses for leasing $7,8,9$, and 10 snowmobiles.
f. Which act would give the least expected opportunity loss?
g. Determine the expected value of perfect information.
h. Suggest a course of action to the proprietor of the Ski and Swim Lodge. Include in your explanation the various figures, such as expected profit.
17. A furniture store has had numerous inquiries regarding the availability of furniture and equipment that could be rented for large outdoor summer parties. This includes such items as folding chairs and tables, a deluxe grill, propane gas, and lights. No rental equipment of this nature is available locally, and the management of the furniture store is considering forming a subsidiary to handle rentals.

An investigation revealed that most people interested in renting wanted a complete group of party essentials (about 12 chairs, four tables, a deluxe grill, a bottle of propane gas, tongs, etc.). Management decided not to buy a large number of complete sets because of the financial risk involved. That is, if the demand for the rental groups was not as large as anticipated, a large financial loss might be incurred. Further, outright purchase would mean that the equipment would have to be stored during the off-season.

It was then discovered that a firm in Collingwood leased a complete party set for $\$ 560$ for the summer season. This amounts to about $\$ 5$ a day. In the promotional literature from the Collingwood firm, a rental fee of $\$ 15$ was suggested. For each set rented, a profit of $\$ 10$ would thus be earned. It was then decided to lease from the Collingwood firm, at least for the first season.

The Collingwood firm suggested that, based on the combined experience of similar rental firms in other cities, either $41,42,43,44,45$, or 46 complete sets be leased for the season. Based on this suggestion, management must now decide on the most profitable number of complete sets to lease for the season.

The leasing firm in Collingwood also made available some additional information gathered from several rental firms similar to the newly formed subsidiary. Note in the following table (which is based on the experience of the other rental firms) that for 360 days of the total of 6000 days' experience-or about 6 percent of the days-these rental firms rented out 41 complete party sets. On 10 percent of the days during a typical summer, they rented 42 complete sets, and so on.

| Number of <br> Sets Rented | Number of <br> Days |  | Number of <br> Sets Rented | Number of <br> Days |
| :---: | :---: | :---: | :---: | :---: |
|  | 0 | 0 |  | 44 |
| 41 | 360 |  | 45 | 2400 |
| 42 | 600 |  | 46 | 1500 |
| 43 | 840 |  | 47 | 300 |

a. Construct a payoff table. (As a check figure, for the act of having 41 complete sets available and the event of renting 41, the payoff is $\$ 410$.)
b. The expected daily profit for leasing 43 complete sets from the Collingwood firm is $\$ 426.70$; for 45 sets, $\$ 431.70$; and for 46 sets, $\$ 427.45$. Organize these expected daily profits into a table, and complete the table by finding the expected daily profit for leasing 41, 42, and 44 sets from the Collingwood firm.
c. Based on the expected daily profit, what is the most profitable action to take?
d. The expected opportunity loss for leasing 43 party sets from the Collingwood firm is $\$ 11.60$; for 45 sets, $\$ 6.60$; for 46 sets, $\$ 10.85$. Organize these into an expected opportunity loss table, and complete the table by computing the expected opportunity loss for 41,42 , and 44.
e. Based on the expected opportunity loss table, what is the most profitable course of action to take? Does this agree with your decision for part (c)?
f. Determine the value of perfect information. Explain what it indicates in this problem.
18. Tim Waltzer owns and operates Waltzer's Wrecks, a discount car rental agency near the Cleveland Hopkins International Airport. He rents a wreck for $\$ 20$ a day. He has an arrangement with Landrum Leasing to purchase used cars at $\$ 6000$ each. His cars receive only needed maintenance and, as a result, are worth only $\$ 2000$ at the end of the year of operation. Tim has decided to sell all his wrecks every year and purchase a complete set of used cars from Landrum Leasing.

His clerk-accountant provided him with a probability distribution with respect to the number of cars rented per day.

|  | Numbers of Cars Rented per Day |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0}$ | $\mathbf{2 1}$ | $\mathbf{2 2}$ | $\mathbf{2 3}$ |
| Probability | .10 | .20 | .50 | .20 |

Tim is an avid golfer and tennis player. He is either on the golf course on weekends or playing tennis indoors. Thus, his car rental agency is only open weekdays. Also, he closes for two weeks during the summer and goes on a golfing tour.

The clerk-accountant estimated that it cost $\$ 1.50$ per car rental for minimal maintenance and cleaning.
a. How many cars should he purchase to maximize profit?
b. What is the expected value of perfect information?

## Chapter 17 Answers to Self-Reviews



| 17-1 | Payoff (\$) | Probability <br> of Event | Expected <br> Value (\$) |  |
| ---: | :--- | :---: | :---: | :---: |
| Event | 2200 | .60 | 1320 |  |
|  | Market rise | .40 | $\underline{440}$ |  |
|  | Market decline | 1100 |  | 1760 |

17-2 (a) Suppose the investor purchased Rim Homes stock, and the value of the stock in a bear market dropped to $\$ 1100$ as anticipated (Table 17-1). Instead, had the investor purchased Texas Electronics and the market declined, the value of the Texas Electronics stock would be $\$ 1150$. The difference of $\$ 50$, found by $\$ 1150-\$ 1100$, represents the investor's regret for buying Rim Homes stock.
(b) Suppose the investor purchased Texas Electronics stock, and then a bull market developed. The stock rose to $\$ 1900$, as anticipated (Table 17-1). However, had the investor bought Kayser Chemicals stock and the market value increased to $\$ 2400$ as anticipated, the difference of $\$ 500$ represents the extra profit the investor could have made by purchasing Kayser Chemicals stock.

| 17-3 | Payoff (\$) | Probability <br> of Event | Expected <br> Opportunity <br> Loss (\$) |
| :--- | :---: | :---: | :---: |
| Market rise | 500 | .60 | 300 |
| Market decline | 0 | .40 | $\underline{0}$ |


| 17-4 (a) | Payoff (\$) | Probability <br> of Event | Expected <br> Value (\$) |  |
| ---: | :--- | :---: | :---: | :---: |
|  | Event | 1900 | .40 | 760 |
|  | Market rise | 1150 | .60 | $\frac{690}{1450}$ |
|  | Market decline |  | Probability | Expected <br> (b) <br>  <br> Event |
|  | Payoff (\$) | of Event | Value (\$) |  |
|  | Market rise | 2400 | .50 | 1200 |
|  | Market decline | 1000 | .50 | $\frac{500}{1700}$ |

17-5 For probabilities of a market rise (or decline) down to .333, Kayser Chemicals stock would provide the largest expected profit. For probabilities .333 to .143, Rim Homes would be the best buy. For .143 and below, Texas Electronics would give the largest expected profit. Algebraic solutions:

$$
\begin{array}{ll}
\text { Kayser: } & 2400 p+(1-p) 1000 \\
\text { Rim: } & \frac{2200 p+(1-p) 1100}{1400 p+1000=1100 p+1100} \\
& p=.333 \\
\text { Rim: } & 2200 p+(1-p) 1100 \\
\text { Texas: } & \frac{1900 p+(1-p) 1150}{1100 p+1100=750 p+1150} \\
& p=.143
\end{array}
$$

