

text at a glance

Industrial Relations: A Contemporary Approach 3e is a pedagogically rich learning resource. The features of the book that are laid out on these pages are especially designed to encourage and enhance your acquisition of the principle tenets of industrial relations.

in the text

part opener and chapter opener

Part openers display the series of chapters to come. The chapters have been grouped together thematically in each part.

Chapter openers present a list of learning objectives that set out what you should be able to achieve after completing the chapters. Revisit them after completing the chapters to assess your competency.

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introduction

The introduction to every chapter sets the theme for that chapter and provides a brief precursor for the material to come.

boxed features

IR news

This boxed feature appears in every chapter and provides a relevant news story about an IR issue that has appeared in the press. On page 45 explore the controversy created by the ALP's proposal to give holiday and other leave entitlements to casual workers.

work story

This box enhances your understanding of the chapter theme by presenting you with fictional characters and hypothetical issues that affect these characters in the workplace. On page 90 read about Susie's first-hand experience of new public-sector management and its industrial relations consequences.

