

DISC BRAKES CHALLENGE 2

NATEF Standard(s) for Brakes:

D1 Diagnose poor stopping, noise, vibration, pulling, grabbing, dragging or pedal pulsation concerns; determine necessary action.

Directions: Read the challenge below and then list (1) Possible Causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN

When I backed out of the driveway this morning, I had no brakes. I pushed the brake pedal and it went almost to the floor.

Customer Vehicle: Dodge Dakota.

Possible Causes of This Challenge:

1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:

1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:

1. _____
2. _____
3. _____
4. _____
5. _____