

ACCESSORY AND SAFETY SYSTEMS CHALLENGE 1

NATEF Standard(s) for Electrical/Electronic Systems:

G1 Diagnose incorrect horn operation; perform necessary action.

Directions: Read the challenge below and then list (1) Possible Causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN
The horn just doesn't work. I press the horn, but it won't sound. Customer Vehicle: Volkswagen Passat.

Possible Causes of This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____