

STEERING SYSTEMS CHALLENGE 3

NATEF Standard(s) for Suspension & Steering:

B12 Diagnose power steering fluid leakage; determine necessary action.

Directions: Read the challenge below and then list (1) Possible Causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN
There is power steering fluid on the garage floor. Also the steering seems to be very stiff. Customer Vehicle: Ford Escape.

Possible Causes of This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____