

GENERAL TRANSMISSION DIAGNOSIS CHALLENGE

NATEF Standard(s) for Automatic Transmission & Transaxle:

A2 Identify and interpret transmission/transaxle concern; assure proper engine operation; determine necessary action.

Directions: Read the challenge below and then list (1) possible causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN

Recently my car has been shifting harshly. The problem is intermittent, but it is most noticeable when the car has been driven for twenty minutes or longer. The MIL light is on.

Customer Vehicle: Chrysler Sebring.

Possible Causes of This Challenge:

1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:

1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:

1. _____
2. _____
3. _____
4. _____
5. _____