

POWERTRAIN MOUNTS CHALLENGE

NATEF Standard(s) for Automatic Transmission & Transaxle:

C7 Inspect, replace, and align powertrain mounts.

Directions: Read the challenge below and then list (1) possible causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN
I notice a bang and a shudder when the transmission is shifted into reverse or drive. The shudder also occurs when turning corners. Customer Vehicle: Chrysler Town and Country.

Possible Causes of This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____