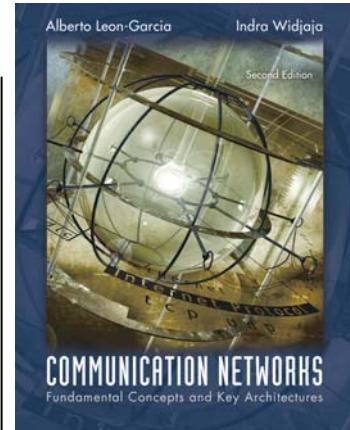
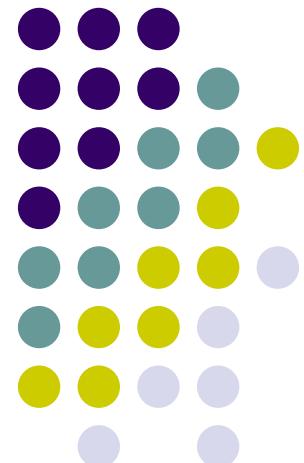


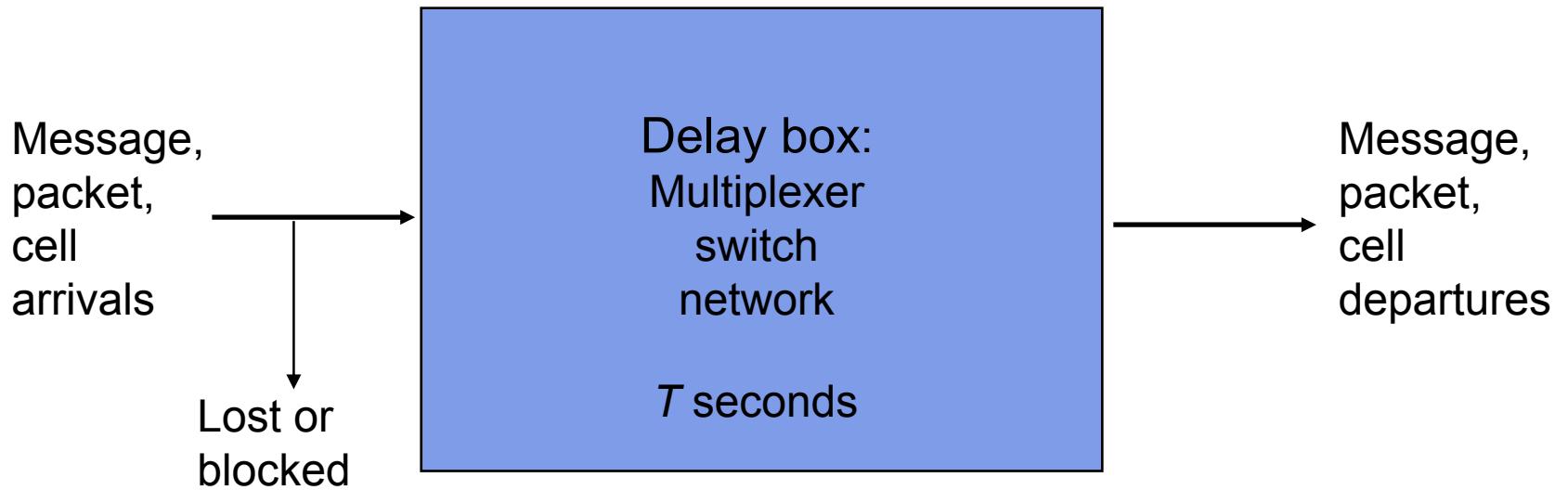
# Appendix A

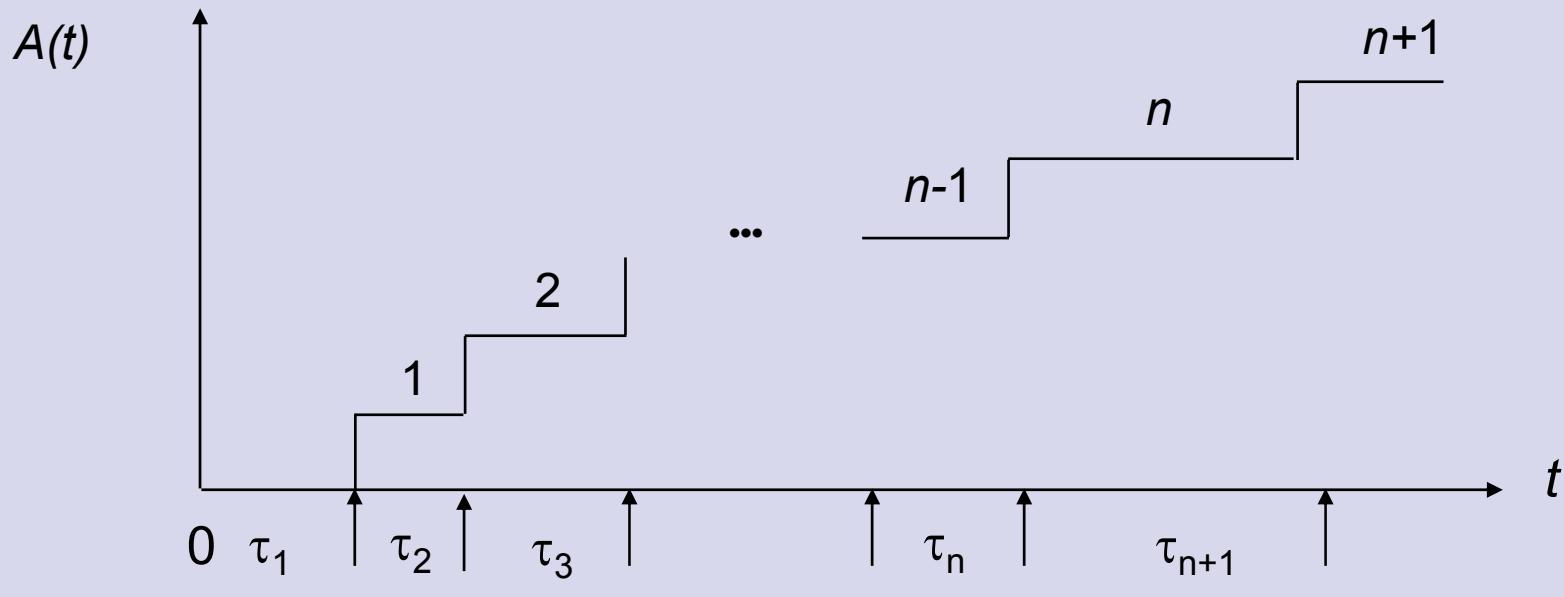
## Delay and Loss Performance



## Chapter Figures



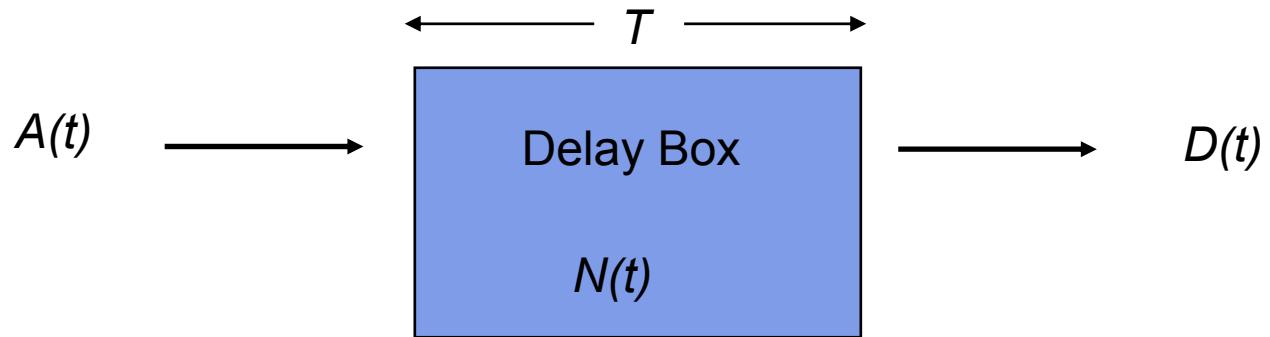


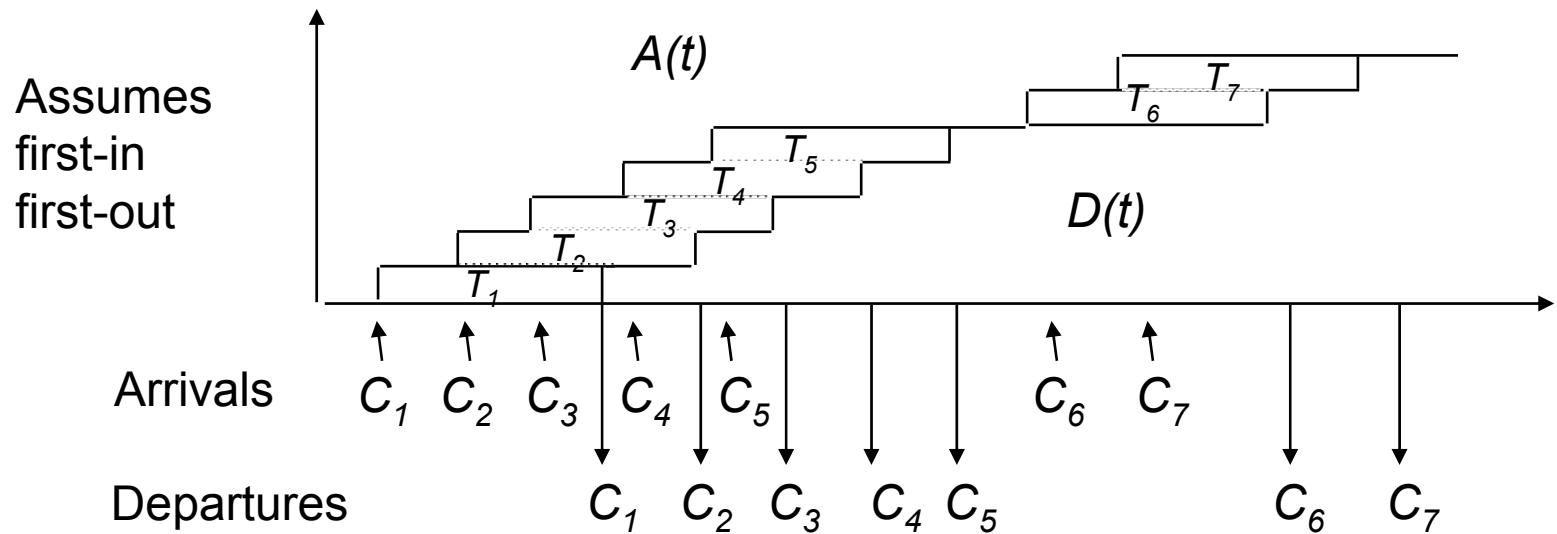


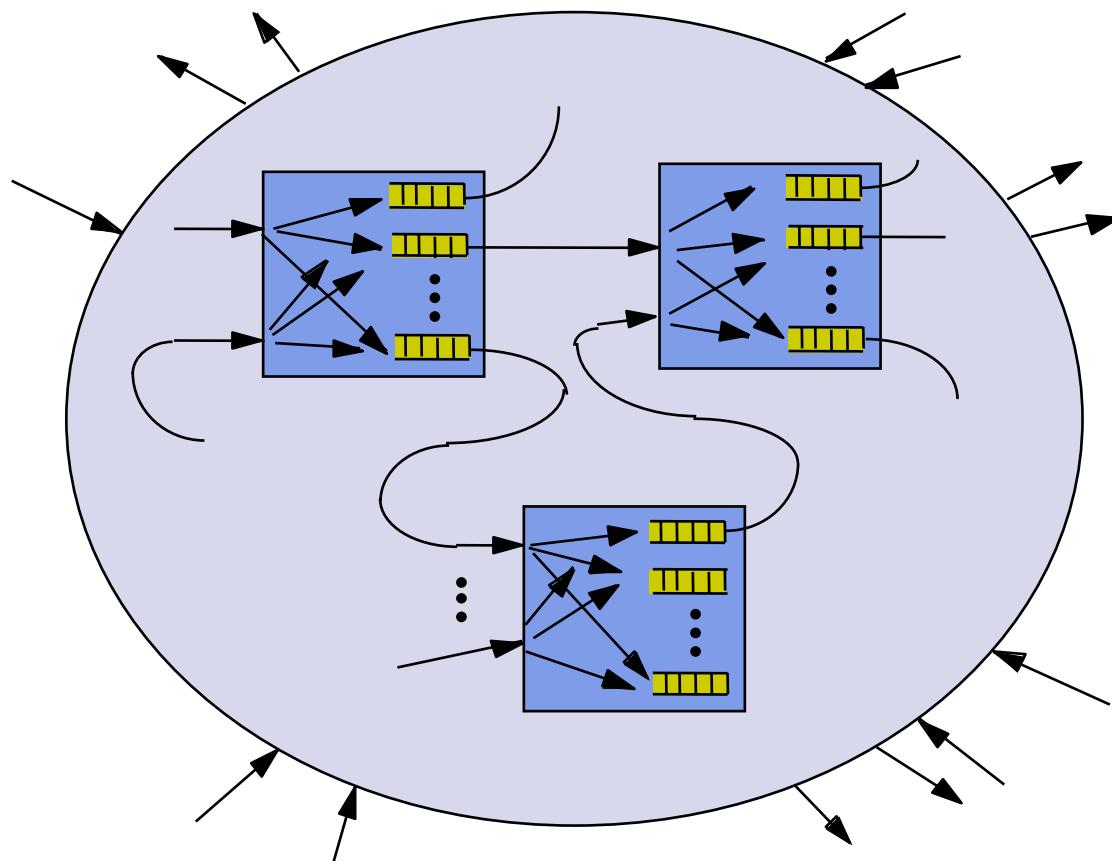
Time of  $n$ th arrival =  $\tau_1 + \tau_2 + \dots + \tau_n$

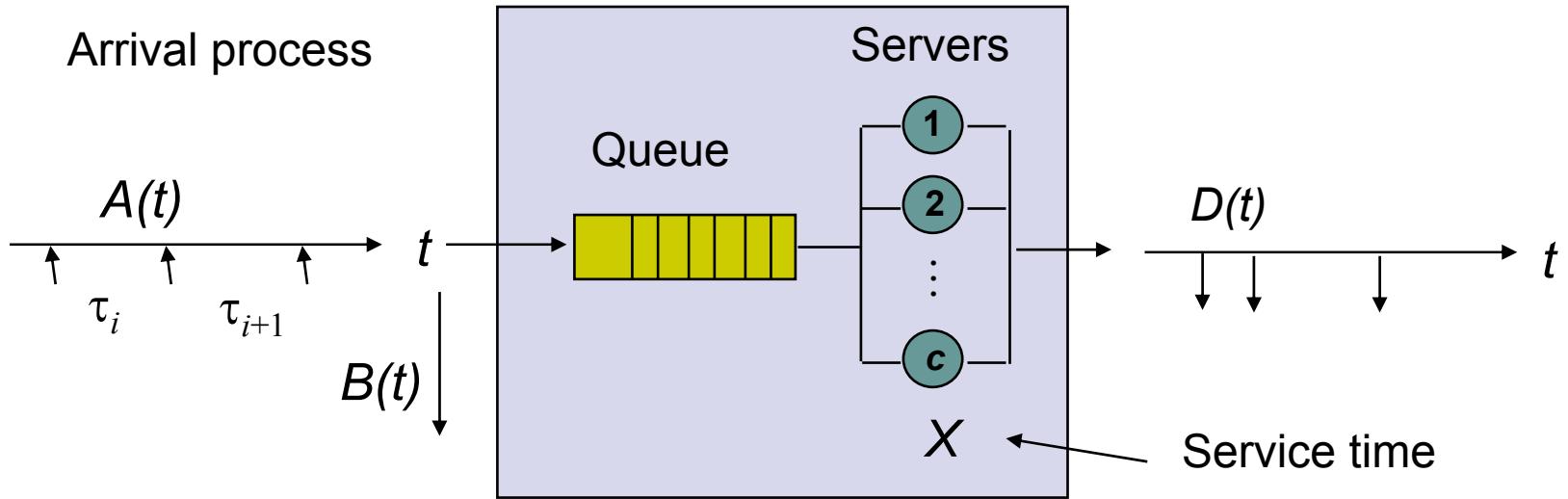
$$\text{Arrival Rate} = \frac{n \text{ arrivals}}{\tau_1 + \tau_2 + \dots + \tau_n \text{ seconds}} = \frac{1}{(\tau_1 + \tau_2 + \dots + \tau_n)/n} \rightarrow \frac{1}{E[\tau]}$$

Arrival Rate = 1 / mean interarrival time







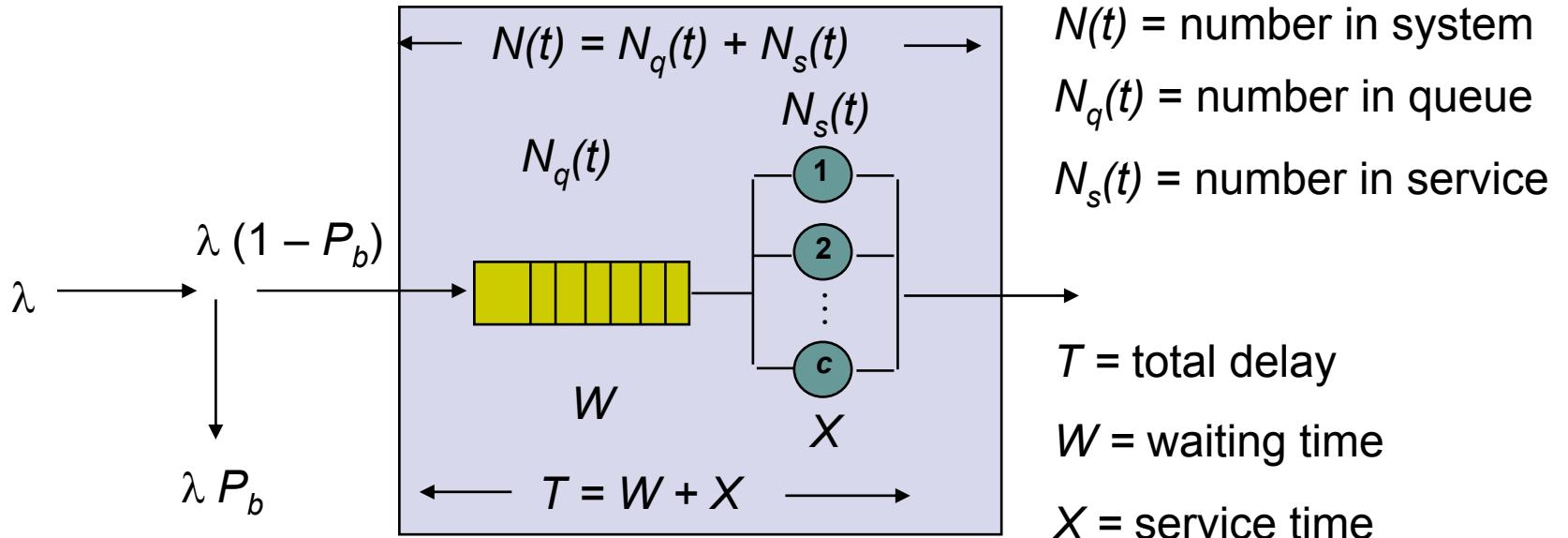


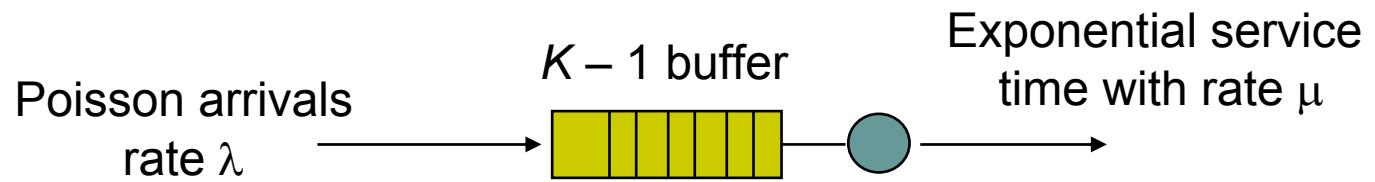
<i>Arrival Process / Service Time / Servers / Max Occupancy</i>			
Interarrival times $\tau$	Service times $X$	1 server	$K$ customers
$M = \text{exponential}$	$M = \text{exponential}$	$c$ servers	unspecified if
$D = \text{deterministic}$	$D = \text{deterministic}$	infinite	unlimited
$G = \text{general}$	$G = \text{general}$		
Arrival Rate:	Service Rate:		
$\lambda = 1/E[\tau]$	$\mu = 1/E[X]$		

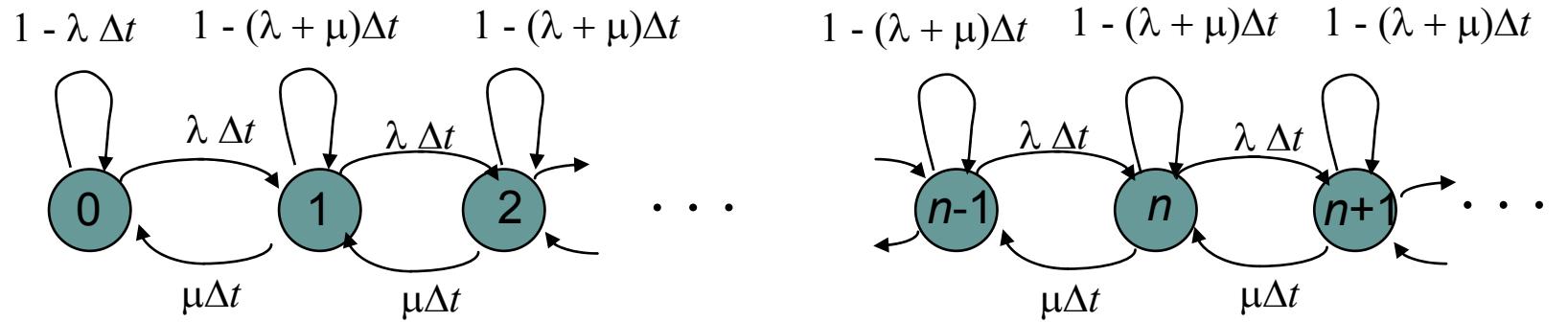
Multiplexer Models:  $M/M/1/K$ ,  $M/M/1$ ,  $M/G/1$ ,  $M/D/1$

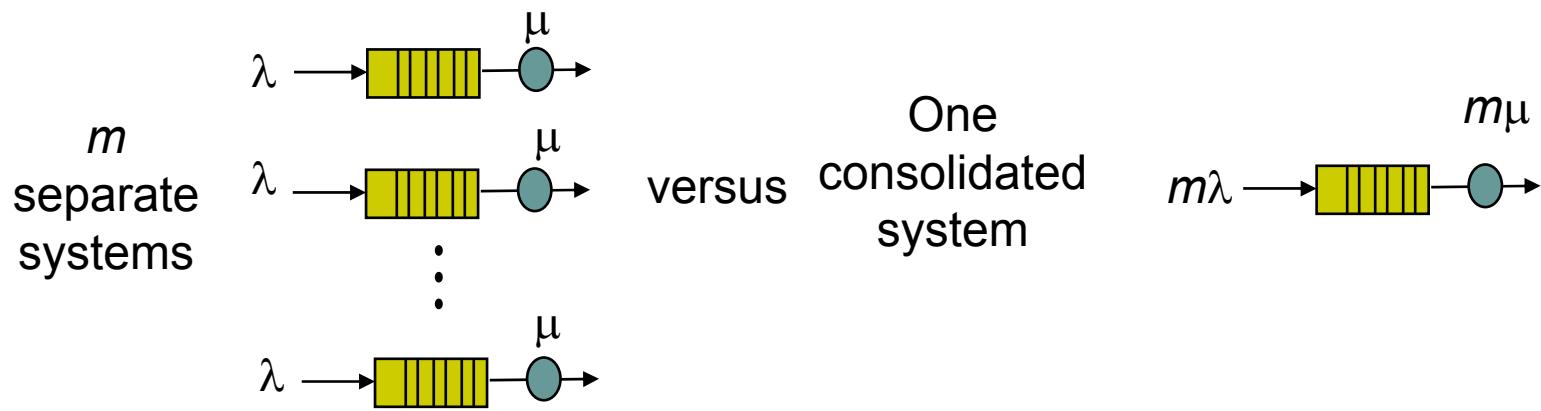
Trunking Models:  $M/M/c/c$ ,  $M/G/c/c$

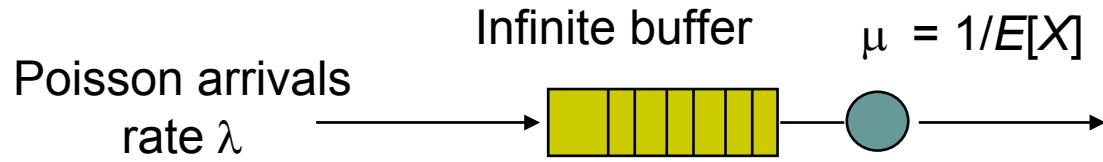
User Activity:  $M/M/\infty$ ,  $M/G/\infty$



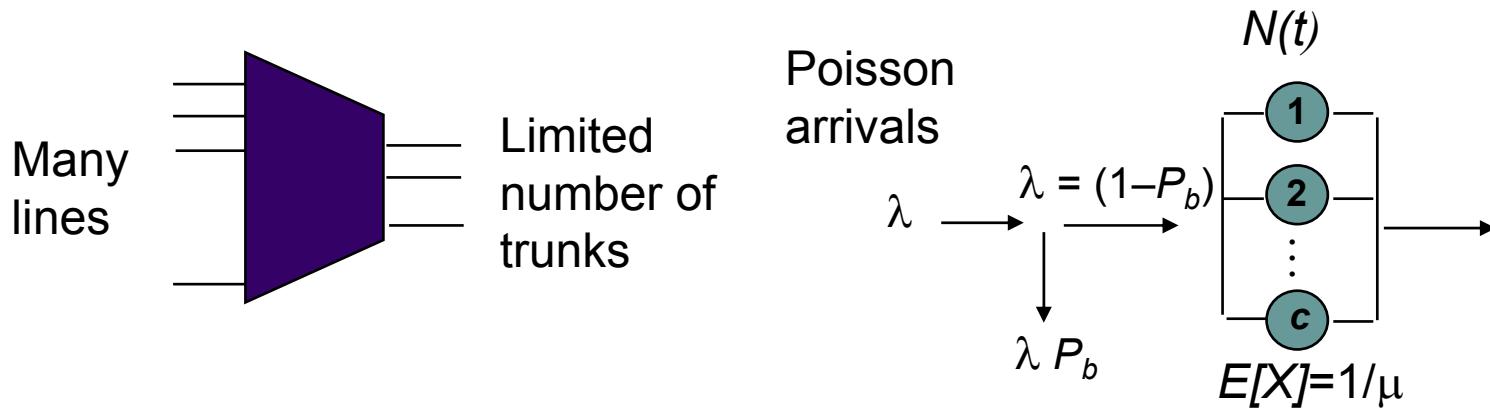








	M/D/1	M/ Er/1	M/M/1	M/H/1
Interarrivals	Constant	Erlang	Exponential	Hyperexponential
$C_x^2$	0	<1	1	>1
$E[W]/E[W_{M/M/1}]$	1/2	$1/2 < , < 1$	1	>1



- Blocked calls are cleared from the system; no waiting allowed.
- Performance parameter:  $P_b$  = fraction of arrivals that are blocked
- $P_b = P[N(t)=c] = B(c,a)$  where  $a=\lambda/\mu$
- $B(c,a)$  is the Erlang B formula which is valid for **any** service time distribution

$$B(c,a) = \frac{a^c}{\sum_{j=0}^c \frac{a^j}{j!}}$$

