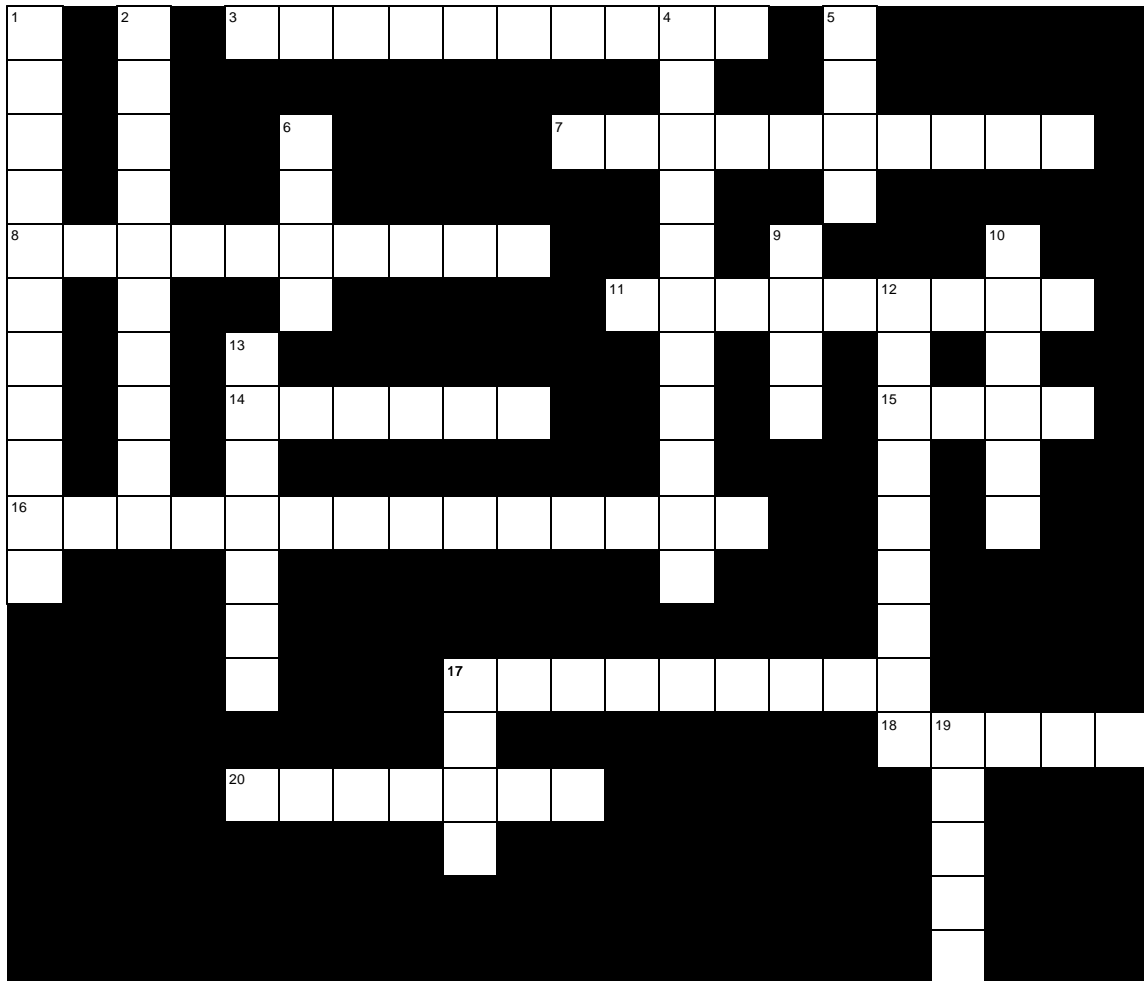


Chapter 6. Electronic Mail



Across

3. Your e-mail address includes your name and your ISP's _____.
7. You must set up your e-mail client with your incoming and outgoing _____.
8. Encoding a message to keep it private.
11. Traditional, paper mail.
14. The software used to read e-mail.
15. Most common e-mail protocol.

16. The e-mail software in Microsoft Internet Explorer.
17. A block of text that automatically gets appended to the e-mail messages you originate.
18. Answer an e-mail.
20. Send an e-mail you recieved to someone else.

Down

1. An index of the e-mail addresses you want to keep track of for future use.
2. A file included with an e-mail.
4. A group of addresses to be used to send the same message to a group of people.
5. Group dedicated to stopping unwanted e-mail.
6. Most common e-mail protocol.
9. Store an e-mail in a folder.
10. A block set up to screen e-mail from unwanted sources.
12. The e-mail software in Netscape
13. To use e-mail, you must first have an _____.

17. Unwanted e-mail.
19. Short term for electronic mail.