Chapter 2

Additional Case Study Work, Exercises and Projects

2.F Do some research (in books, magazines, academic journals, on the Internet or in real organizations) and identify some computerized information systems that have made a positive contribution to a group of people, to an organization or to society as a whole. For each system, list examples of the following.

- The main beneficiaries, and how they benefited.
- Anyone who has suffered, and the nature of the harm.

For the examples you found, do you think the benefits outweigh the harm?