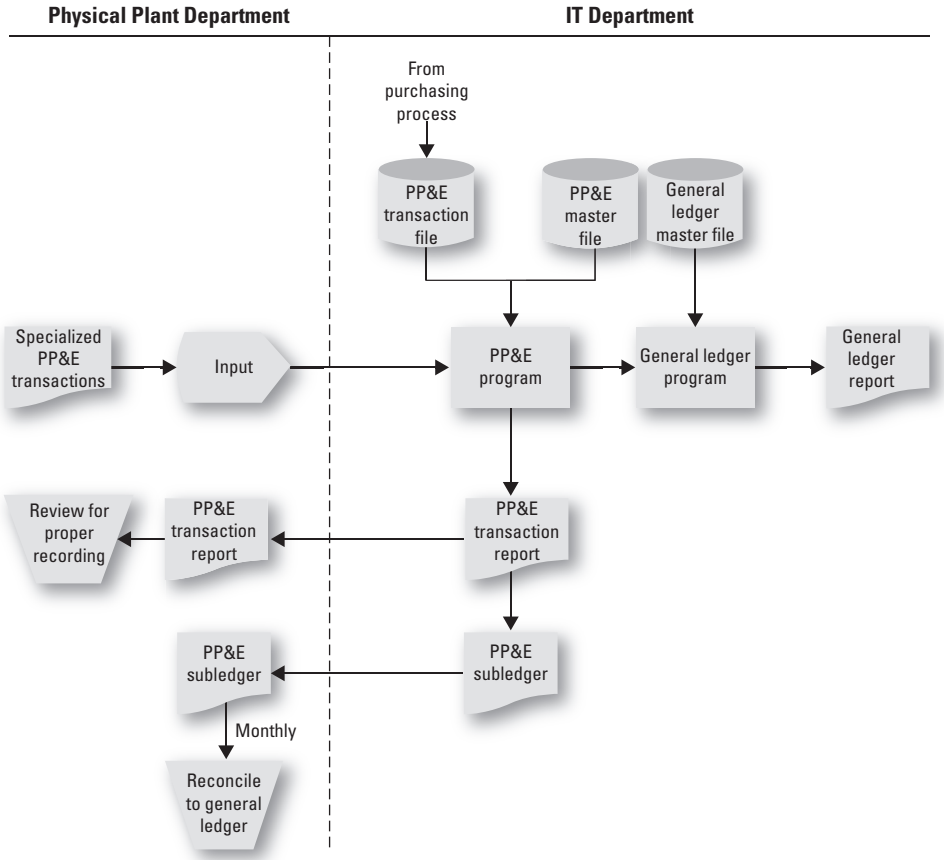FIGURE 14–1 Flowchart of the Property Management Process: EarthWear Clothiers