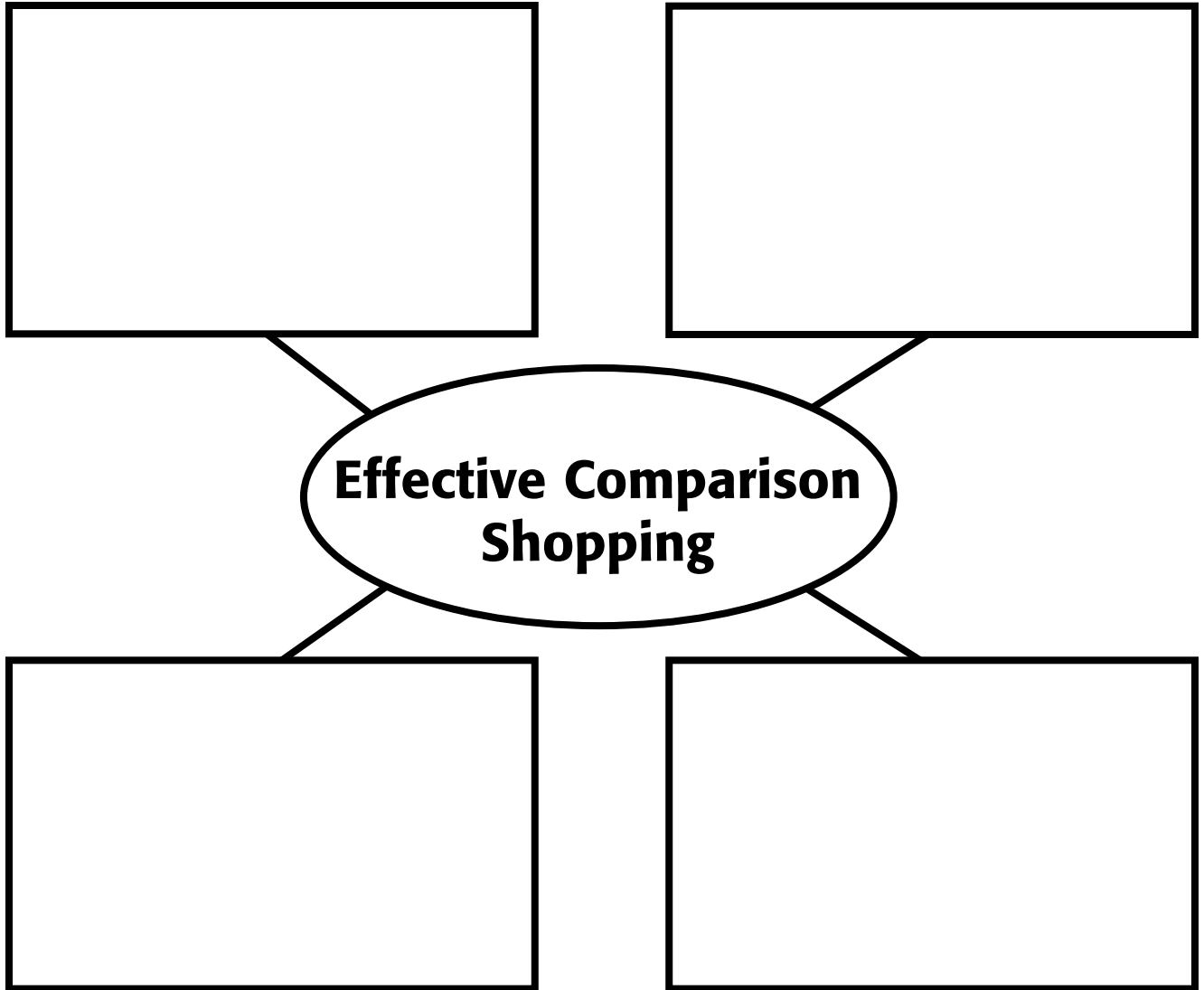


CONSUMER PURCHASING

Study Organizer

Directions: Fill in the chart with the four guidelines for effective comparison shopping.



RESOLVING CONSUMER COMPLAINTS

Study Organizer

Directions: List six resources of consumer dispute resolution programs.

